



Community & Discussions Management

UCM 11.x offers a state-of-the-art discussion group feature with the introduction of the Community and Comments module—where a group of individuals with similar interests can either formally or informally bring up ideas, solve problems or make comments. The module operates like a discussion forum. It is tree-like in structure, containing discussions, replies and sub-replies. The discussions can be shared via social syndication and business intelligence reports can be generated based on activities within the module. Within a community, each new discussion can be replied to by as many users/partners as wish to participate.

Integrating Community Feature

The Community forum is an online discussion tool where people can hold conversations in the form of posted messages for specific records. People can attach files and can tag users and groups as well as previous conversations.

The primary aim of the Community module is to facilitate communication and the sharing of files between users/groups for records associated with sales.

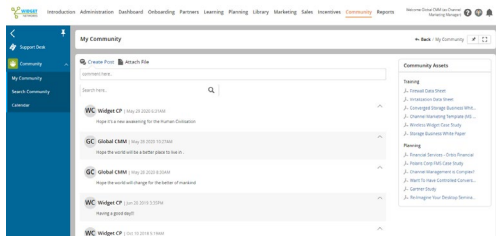


Key Features Include:

- ✓ Community Integration with PRM modules
- ✓ Partner Collaboration
- ✓ Add fields as required from a collection of already available ones

Partner Comments and Collaboration

The Comments & Community feature is a tool where people can share their views for a specific record with users and groups and can attach files. The tool takes a two-dimensional approach to sharing views. Its sole purpose is to pass communications and share files to users or groups for records associated with sales.



Key Features Includes:

- ✓ Comments integration with PRM modules
- ✓ Comment and collaboration among partner
- ✓ Add fields as required from a collection of already available ones

AMERICAS
sales.noram@zinfitech.com
 6200 Stoneridge Mall Road, Suite 300
 Pleasanton, CA 94588
 United States of America

EUROPE, MIDDLE EAST AND AFRICA
sales.emea@zinfitech.com
 Davidson House
 Forbury Square, Reading
 RG1 3EU, United Kingdom

ASIA PACIFIC
sales.apj@zinfitech.com
 3 Temasek Avenue
 #21-00 Centennial Tower
 Singapore 039190

Please visit www.zinfi.com/contact-us to see the locations and contact information of our other global offices.

© ZINFI Technologies Inc. All Rights Reserved.

Australia • China • Hong Kong • India • Indonesia • Japan • Korea • Romania • Singapore • UK • USA