

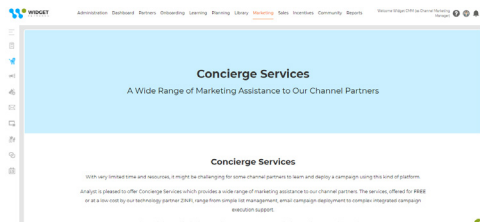


# Exchange Management

With the Exchange module, an organization can list a set of service providers for marketing, sales and other technical assistance for partners. Partner users can procure these pre-selected third-party vendors and pay using MDF or their own funds.

## Marketplace Concierge Services

ZINFI offers a bouquet of concierge services which provide a wide range of marketing assistance to the channel partners working in collaboration with the OEM concierge team. This services from ZINFI's Concierge Services Management allows your organization to make custom changes to an existing application in the ZINFI platform or create a customized project with help of ZINFI Team. If you want to update the design and content of an email, microsite or event campaign your vendor has provided, ZINFI's creative services team can help you to make that happen quickly and affordably. In some cases, your vendor may have to provide final approval.



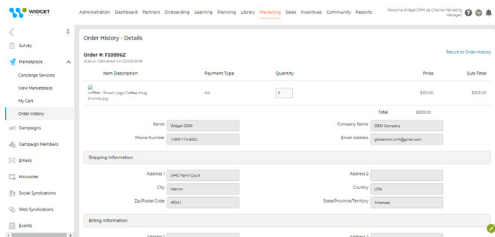
### Key Features Include:

- ✓ Custom Development
- ✓ Content Customization

# Order Management

UCM's Marketplace gives you a 360-degree management of Orders. Through the View Store page, the list of packaged products for campaigns and related events can be selected and added directly to your cart and previewed. The Marketplace module automatically tracks purchase requests from partners and like other popular e-commerce solutions, provides a clear, simple checkout process where you can view your cart, change the quantity of selected products, remove products from the cart, continue shopping or complete the checkout process.

The Order History page lets you view the list of previous orders and can be further utilized to view details of a specific order, and previous/ongoing orders can be managed by viewing the name, quantity and price of ordered items, company information, shipping information, billing information and credit card information.



### Key Features Includes:

- ✓ View Store
- ✓ Preview Cart
- ✓ Swift Checkouts

**AMERICAS**  
[sales.noram@zinfitech.com](mailto:sales.noram@zinfitech.com)  
6200 Stoneridge Mall Road, Suite 300  
Pleasanton, CA 94588  
United States of America

**EUROPE, MIDDLE EAST AND AFRICA**  
[sales.emea@zinfitech.com](mailto:sales.emea@zinfitech.com)  
Davidson House  
Forbury Square, Reading  
RG1 3EU, United Kingdom

**ASIA PACIFIC**  
[sales.apj@zinfitech.com](mailto:sales.apj@zinfitech.com)  
3 Temasek Avenue  
#21-00 Centennial Tower  
Singapore 039190

Please visit [www.zinfo.com/contact-us](http://www.zinfo.com/contact-us) to see the locations and contact information of our other global offices.

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