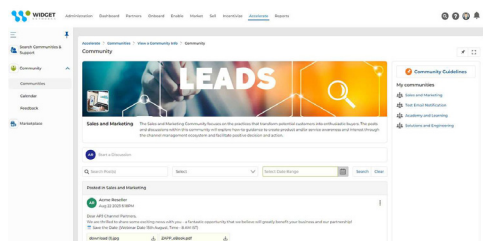# Community & Discussions Management

UPM offers a state-of-the-art discussion group feature with the introduction of the Community module—where a group of individuals with similar interests can either formally or informally bring up ideas, solve problems, or make comments. The Community operates like a discussion forum and is tree-like in structure, containing discussions, replies, and sub-replies. The discussions can be shared with Users/Groups and Countries/Languages via Visibility Configuration, and access-provided users can reply and like posts through the Community. Within a community, each new discussion/post can be replied to by as many users/groups as the Community is shared with.

Community and Discussions

UPM Community is a fantastic place to connect with people who matter the most in your company. You can easily exchange information, brainstorm new ideas, and collaborate on projects without meeting face-to-face. Create more projects, close more deals, and funnel in more income for your company through communication via an online community. UPM Community lets you organize multiple online communities to serve your company's purposes.

The Community forum is an online discussion tool where Users and Groups can converse in Posts. The community can be shared with relevant Users and Groups based on Country and Language, and once shared, Users can Post Comments or Like Posts. Easily design and create posts with images by utilizing the integrated HTML Editor and attaching presentations, spreadsheets, PDF files, image files, audio files, and video files to a post or comment. Search posts utilizing enhanced filters viz. Group, Date, etc., and Delete posts/ comments based on access privileges.
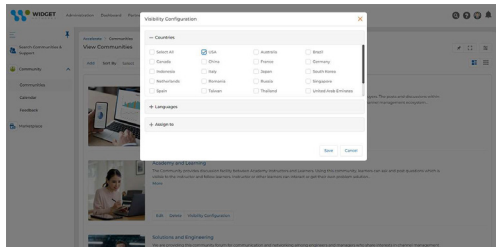

Key Features Include:

✔ Search enabled Community and Posts

✔ Partners and Users – Access and Collaboration

✔ Integrated HTML Editor for Posts/Comments

✔ Support for Image and File Attachments

User Comments and Collaboration

ZINFI offers a state-of-the-art discussion group feature with the introduction of its revamped Community Management—where a group of individuals with similar interests can create a community and formally or informally bring up ideas, solve problems, or make comments – collaborating through the Community. Admins can invoke/revoke a ban on a User from accessing Communities and will trigger auto-email notifications to the User.

Within a community, each new discussion can be replied to by as many users or partners as configured and assigned by the Admin. Auto-email notifications are integrated, and community participants receive notification via mail once a Post gets published. The recipient can Like it by clicking the Thumbs Up. Additionally, they can reply/post any additional comment against the initial Post by clicking on the comment logo or directly by replying to the Mail Notification.

Key Features Includes:

✔ Ban Users from the Community

✔ Auto-Email Notification

✔ Reply to Posts via Email

✔ Mange Community Tooltips

Australia • China • Hong Kong • India • Indonesia • Japan • Korea • Romania • Singapore • UK • USA